Kansas City Aviation Department
Update to Airport Committee – October 20, 2016
Status of Customer Service Improvements

- Additional electric outlets in public areas
- Wayfinding / Rental car signage
- Review Wi-Fi speed / coverage / study
- American Airlines checkpoint and gate area
- International gate area modernization
- Interior lighting
- Partnership with American Jazz Museum & Negro Leagues Baseball Museum
- Cell phone lot
Electrical Outlets in Public Areas

- Adding approximately 700 seats with power in public areas of Terminals B and C
- New outlets installed in Terminal B and C
- $775K order for new seating is with procurement
United added 16 new outlet towers to their departure lounge

- 96 electrical outlets (110V)
- 32 USB outlets
Wayfinding / Rental Car Signage

- Installed 26 bi-directional interior signs for rental car shuttles

- “How do I get to my rental car?” was the most frequently asked question to Airport Police and Airport Ambassadors
Wi-Fi Speed & Coverage

- Consumer Wi-Fi usage continues to increase
- Customer satisfaction survey reinstated on Wi-Fi
- Internet speed to be increased to 1GB. ETA for upgrade: October 1st 2016
American Airlines Checkpoint & Gate Area

- Cost expected in $5M range
- Construction underway
- Estimated completion: Spring 2017
Local Partnerships

Airline

Discussions underway
Interior LED Lighting

- New LED lighting fixtures have been installed in Terminal B
- Terminal C installation underway
Canopy LED Lighting

- Replace 1900 bulbs with approximately 88 bulbs on exterior of Terminals B & C
- No rebates or incentives

Net Cost $60K  Energy Savings $100K/yr
Cell Phone Lot Relocation

✔ Completed

✈ Opened August 29, 2016
Information Kiosk Upgrade

- Working with Smart City Media for installation of information kiosks in the terminals at KCI
- Contract discussions underway
- Timeline: 12 weeks from contract signing
International Gate Area Modernization

- RFP for design professional goals out with HRD
- Working with U.S. Customs and Border Protection (CBP)
Capital Projects - MCI

- Facilities Shop Complex – Construction Contract Executed September 2016
Capital Projects - MCI

Airfield Pavement Rehabilitation – FAA AIP Reimbursement Grant Program

- 2011 – RW 1L-19R
- 2014 – TW A
- 2015 – RW 1R-19L
- 2016 – RW 1R-19L
- 2017 – TW B
- 2018 – TW B
Capital Projects - MCI

- Airfield Pavement Rehabilitation – FAA AIP Grant Funded
- Runway 1R-19L
- Remove and Replace
Capital Projects - MCI

- Airfield Pavement Rehabilitation – FAA AIP Grant Funded
- Runway 1R-19L
- Remove and Replace
  18 inches of Concrete
Capital Projects - MCI

- Airfield Pavement Rehabilitation – FAA AIP Grant Funded
- Runway 1R-19L
- Remove and Replace
  - 18 inches of Concrete
  - 670 In Pave Lights
Capital Projects - MCI

- Airfield Pavement Rehabilitation – FAA AIP Grant Funded
- Runway 1R-19L
- Remove and Replace
  - 18 inches of Concrete
  - 670 In Pave Lights
  - 51 Miles of Wire
  - 4.5 Acres of Paint
Capital Projects - MCI

- Airfield Pavement Rehabilitation
- Runway 9-27 Keel Section Mill and Overlay
Capital Projects - MCI

- Airfield Pavement Rehabilitation – FAA AIP Grant Funded
- Taxiway B
Capital Projects - MCI

⟩ Stormwater Master Plan – inventory and system condition
Capital Projects - MCI

- Environmental Achievement Award – Reuse of Airfield Concrete, awarded by the Kansas City Environmental Management Commission (EMC)
Capital Projects – MCI Maintenance Base

- Lighting, Heating and Cooling Modernizations
Capital Projects – MCI Maintenance Base

- Paving ATS parking lot
Capital Projects – MCI Maintenance Base

uarios Paving ATS parking lot
Capital Projects - MKC

✈ ARFF Station
Capital Projects - MKC

Westside Electrical Upgrades

BEFORE

AFTER
Capital Projects - MKC

✈ Relief Well Rehabilitation
Capital Projects - MKC

Relief Well Rehabilitation
Capital Projects - MKC

- Reroof Main Terminal and East Barrel Roof
Capital Projects - MKC

- VML Lease Expansion Program
- New 330’ x 90’ Maintenance Building
Passenger Growth at KCI

- August passenger traffic up 4.7% from 2015
- August marked 28 consecutive months of year over year passenger gains at KCI
- 2016 on pace for 10.9M passengers (up from 10.5M in 2015)
Passenger Growth at KCI

Total Monthly Passengers at Kansas City International Airport

Total Annual Passengers

- 2013
- 2014
- 2015
- 2016*
KCI Among the Fastest Growing US Airports

KCI is the third fastest growing airport in the US Top 50 when ranked by October year over year airline seat capacity percent change.
Air Service Update

- Delta to launch new nonstop service between Kansas City and Cancun (CUN)
- Flights begin December 17, 2016
- Saturday-only service
- Operated by 149-seat McDonnell Douglas MD-88 aircraft
Air Service Update

- Funjet to reinstate nonstop service between Kansas City and Cancun (CUN)
- Flights begin January 8, 2017
- Saturday and Sunday service through July 2017
- Operated by 160-seat Boeing 737-800 aircraft

Photo by Chris Collins
Airport Parking Rebranding

Aviation has begun rollout of the new PARK KCI brand
The Aviation Department’s Marketing Division received two KC IABC Quill Awards (International Association of Business Communicators) for the relaunched flyKCI.com website and Fly Buys e-mail campaign.
Recent Awards

Charles B Wheeler Downtown Airport (MKC) received the Federal Aviation Administration Airport Safety Enhancement Award.

Safety Enhancement Awards are given to airports if they are able to accomplish three consecutive annual inspections with no discrepancies.