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## KCI Airport Brings New Service Aboard

The Kansas City Aviation Department recently announced new passenger air service at KCI Airport on two of travelers' favorite U.S. airlines.

Entirely new to Kansas City is Seattle-based Alaska Airlines. Beginning March 12, the Eskimo-themed airline will offer nonstop daily flights between Kansas



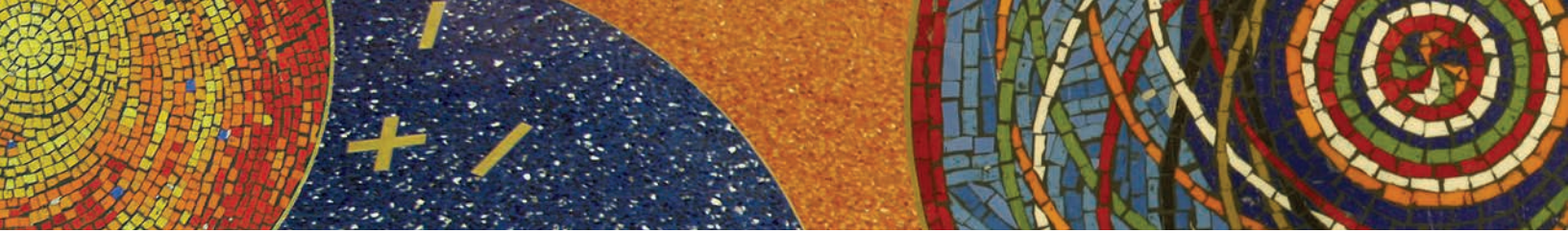
City International Airport and Seattle, Wash. Kansas City travelers will find this new route extremely convenient for connections to Alaska, British Columbia and the Pacific Northwest. Equally appealing may be the airline's announcement that they rated "Highest in Customer Satisfaction Among Traditional Network Carriers" in the J.D. Power and Associates, 2008 through 2011, in the North American Airline Satisfaction Studies<sup>sm</sup>.

"Kansas City is the seventh-largest market in the country from Seattle that we do not currently serve," said Joe Sprague, Alaska Airlines' vice president of marketing. "We're looking forward to bringing our award-winning customer service and our smiling Eskimo to the Show Me State". The new flights are available now for booking at [www.alaskaair.com](http://www.alaskaair.com).

Frontier Airlines is also now offering several new routes for Kansas Citians. The animal-tailed airline with baked-on-board cookies recently began providing KCI's only nonstop flights to Houston Hobby Airport in Texas. Additionally, the airline is providing nonstop flights to Las Vegas, Nev. and will soon initiate seasonal nonstop service to Orlando in January.

"Over the last 12 months, Frontier has inaugurated key nonstop routes from Kansas City," said Mark VanLoh, Kansas City director of aviation. "This recent announcement of three more cities further exemplifies Frontier's commitment to provide our region with low fares and excellent service."

Frontier's flights are expected to be on 99-seat Embraer 190 aircraft, which feature no middle seats and optional expanded legroom. The airline's new flights total 19 nonstop destinations from Kansas City, including service to Mexico.



## New Screening Equipment Aims To Shorten Times And Create Calm



Security screeners at Kansas City International Airport are rolling out new equipment that, while seemingly simple, is expected to make significant improvements to the screening process. The SecureTray System® now supplies thirty-one U.S. airports with free special bins, carts and tables at security checkpoints where travelers remove their belongings for inspection. SecureTray in turn uses the bin space as an opportunity to raise advertising revenue with a share going to airports. The bins are identical in shape to the traditional Transportation Security Administration grey trays but have several key differences. The SecureTray bins are milky white and have unique identification numbers on each one to help screeners and travelers quickly locate belongings. Additionally, the

trays have exceptional stacking performance, are replaced frequently to avoid broken pieces and are 100% recyclable. They also all feature high definition print advertisements inside - bins at KCI currently feature ads for online retailer Zappos. The carts holding the bins are engineered specifically for security checkpoints. The readily accessible organization of the trays on the carts allows security personnel to spend less time managing bins and more time on threat detection. Finally, since every checkpoint presents a unique footprint, the company's DivestingTables® have flexibility to be rearranged ergonomically to avoid gaps where passenger belongings can fall through, yet still line up with TSA screening equipment. The entire system has already been rigorously tested by 270 million travelers at 15 U.S. airports in 10 states during the pilot period. An eighty percent increase in Transportation Security Officer efficiency was reported along with a ninety percent reduction in officer injuries.

## Department Fills Two Key Positions

The Kansas City Aviation Department welcomes John Green as Deputy Director of Aviation - Finance and Accounting and Charles "Chuck" Marks as Chief of Airport Police. Green functions as the department's Chief Financial Officer managing a budget over \$200 million with more than \$155 million in revenues. His duties include preparing yearly operating budgets and coordinating efforts for Kansas City International Airport's Capital Improvement Programs that include the issuance of general airport revenue bonds, Passenger Facility Charges and federal grant applications. He also oversees cost allocations for tenant and user rates and charges. Before joining the Aviation Department, Green worked for Palm Beach and Broward Counties in Florida. He holds a Master of Business Administration degree and a Bachelor of Arts degree in Accounting from Florida Atlantic University. Green is a Certified Public Accountant, Government Financial Manager and Government Finance Officer. He is also a member of several finance and accounting associations. The Department also welcomes Chuck Marks as Airport Police Chief. In this role, Marks oversees the Department's Airport Police Division which provides security for both airports and consists of law enforcement officers, certified medical technicians, traffic control officers and dispatchers. Marks assists in the formation and implementation of operational policies, regulations and systems. He also works with federal, state and local agencies in providing a secure airport environment. He further interfaces with federal agencies, airlines and other tenants in matters of airport security and is responsible for incident command during emergencies. Prior to joining the Aviation Department, Marks worked for the San Diego Harbor Police Department and served in the United States Navy and the United States Navy Reserves. Marks holds a Bachelor of Science degree from the University of Illinois and several professional certifications.



## Downtown Airport Embarks On \$3.5 Million Project

Workers from Ideker, Inc. have begun the first phase of the three-phase Taxiway Pavement Rehabilitation Program at Kansas City Downtown Airport. The \$3.5 million project will include partial-depth pavement repairs, full-depth pavement removal and replacement, crack sealing, joint sealing and pavement markings on Taxiways F, K and G. The work will also include rehabilitation of the airfield lighting circuits, airfield lighting fixtures and airfield signs for the taxiways. Lighted airfield directional signage will be improved and revised to meet current Federal Aviation Administration standards. The project will be funded by a FAA grant in which the it will reimburse the Department 95 percent of eligible costs of the improvements. In 2009, the Kansas City Aviation Department completed a \$70 million refurbishment program at Downtown Airport. The projects did not include the taxiways currently under rehabilitation. Begun in 2005, that work included razing and resurfacing both airport runways, bulldozing 40 old hangars and replacing them with 96 new hangars, runway safety projects and constructing general aviation terminal.

**JUST IN:** The Downtown Airport also announced it recorded zero discrepancies on its annual FAA Part 139 Certification Inspection in October. This is the second consecutive year with zero discrepancies. The inspection covers all aspects of airport operations and maintenance, fueling agent operations, facilities, and equipment, aircraft rescue and fire-fighting, and training and records for all of the preceding.



## New Electronic Signs On The Horizon

The Aviation Department has just issued a Request For Proposals for more traveler-friendly road signs at Kansas City International Airport. The RFP's aim is to replace six existing electronic signs that inform drivers which airlines are in which terminals. The current signs have aging components that are literally burned out and use technology that is no longer supported. New signs are expected to have more space and better resolution for additional information, potentially in color, such as parking notices, road conditions, "Amber Alerts" or other timely messages. Additionally, the new signs will make use of current fiber optics already in place with only minor add-ons needed. Tapping in to that network will allow staff to update the messages instantly from a desktop instead of requiring a worker to manually make changes outside at the road-side sign locations themselves. The project will be funded by airport user fees and is expected to be completed by mid-summer 2012.

## Thank You Golf Sponsors

With the continued help of the generous sponsors below, the annual KCI Airport Golf Classic this year raised \$5,000 for the City's Combined Charities Campaign!

### PLATINUM

- Burns & McDonnell
- HMS Host
- HNTB Corporation
- Landrum & Brown
- Parsons Brinckerhoff

### GOLD

- Gardner Construction Company
- SK Design Group
- Standard Parking
- Trammell Crow/Clarion Partners
- Unison Consulting

### SILVER

- C&C Group, Crawford, Murphy & Tilly,
- Firstline Transportation Security,
- Ideker, IMDC, Kansas City Marriott,
- Kansas City Convention & Visitors Association,
- Kansas City Convention Center,
- Kuhn & Wittenborn, Lockton Companies,
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- Paradies Shops





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## Construction Continues On Field Maintenance Campus

Work is continuing to progress on the third and final phase of the KCI Airport Field Maintenance Campus Renovation. The original 56,00-square foot building was used mostly for equipment storage. But as machines became larger and more numerous, they were moved to a new warehouse on the campus, allowing the original facility to now be converted to an administrative center for the division. Electrical components, HVAC and floor plumbing and some interior walls have now been installed. Next up are projects that include building larger break areas and locker rooms for workers while creating office space for administrative staff. Those areas are expected to be finished mid-winter. Then crews can begin constructing interior shops for work groups like electrical (airfield lights), electronics (security system and public address), infrastructure (signs and paint) and grounds maintenance. The entire project will be certified in Leadership in Energy and Environmental Design by incorporating "green" touches such as ground source heat pumps, natural lighting, eliminating many vehicle entry doors and using environmentally conscious products for construction materials.

## Aviation Department Arrivals

The Kansas City Aviation Department salutes its new, transferred and promoted employees...

Justin Carlson - Airport Operations Agent

Dwayne Engelbrecht - Maintenance Mechanic

Charles Marks - Airport Police Chief

Paul McCann - Maintenance Electrician

Kevin Morris - Maintenance Repairer

Jessica Powell - Airport Police Officer



*This newsletter is printed on 30% post consumer waste paper. Additionally, the paper meets the standards of the Sustainable Forestry Initiative and the Forest Stewardship Council. The "FlyKCI.com" newsletter is the official publication of the Kansas City Aviation Department and includes developments at Kansas City International Airport and at Charles B. Wheeler Downtown Airport. Editorial comments may be sent to [kathleen.hefner@kcmo.org](mailto:kathleen.hefner@kcmo.org). Follow the two airports on Twitter and Facebook...*

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