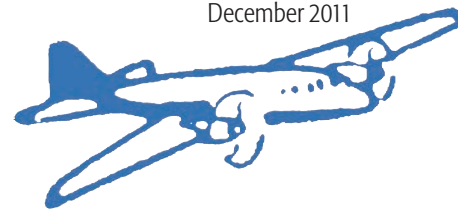


flykci  
.com

December 2011



**you can get there from here.**

## KCI Airport Now Viewable on Google Maps

The Kansas City Aviation Department announced that Kansas City International Airport is now partnering with Google Maps to feature indoor floor plans of terminal areas on Android mobile devices. The partnership is the result of continued focus on offering better customer service for tech-savvy, "connected" travelers. With Google Maps, Android platform users can zoom into KCI Airport's three terminals and automatically see detailed floor plans of public areas. Information labels have been overlaid to show locations such as airline gates, restaurants, baggage claims, restrooms and more at the airport. Essentially, the new technology combines the information of a static directory map with the convenience of Google Maps.

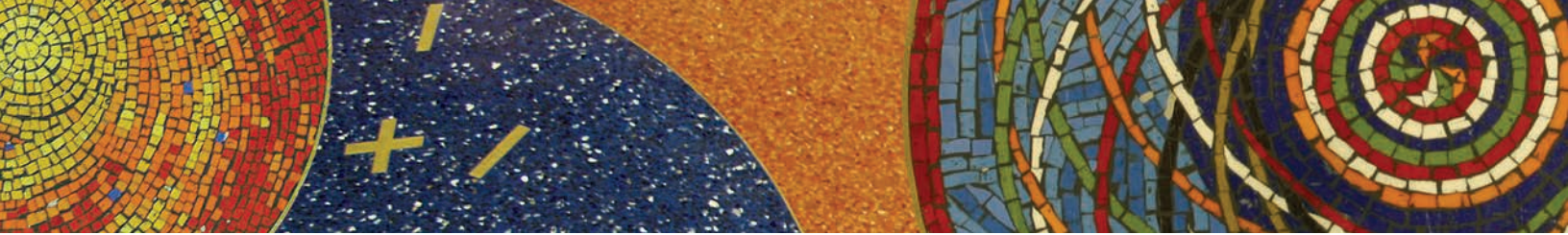
The new technology will increase convenience for travelers in many ways because physical on-site maps are only in finite locations at KCI and visitors must first find the directories. With the indoor maps available on Android devices, the maps come to the user in an easy and dynamic way. Because mobile devices are readily available in a traveler's pocket or purse, using Google Maps can help the public spend less time being lost and quickly allow them to see where they are in relation to certain points of interest.

"Travelers can now use Google Maps for Android to more quickly and effortlessly figure out where they are and what's around them when they're indoors," said Steve Lee, Director of Product Management at Google. "We're thrilled to work with Kansas City International Airport to improve people's airport experience and help them determine various places within the venue they might want to go - be it a specific gate, ticket counter, restaurant, or just a restroom or ATM."

Google Maps is an internet-connected, web mapping service application provided by Google to users for free. The service is robust and offers many valuable travel tools. Google Maps for Android is available wherever a user has a connection for their mobile device. Indoor maps are seamlessly integrated into Google Maps--there is no separate app to download and no need to download individual areas.

More information can be found at [maps.google.com/starthere](http://maps.google.com/starthere) and <http://googleblog.blogspot.com/>.

Google maps



## New Tenant Site Completed

The Kansas City Aviation Department recently announced the completion of the first building at the KCI Intermodal BusinessCentre. Blount International will now occupy 349,440 square feet in LogisticsCentre I®, a LEED Certified, Class A distribution center situated on 22.54 acres at Kansas City International Airport. This build-to-suit facility will serve as Blount's national distribution center for its North America operations.

Blount International is a leading manufacturer of equipment, accessories and replacement parts for the global forestry, garden and construction industries. The company sells its products in more than 100 countries around the world.

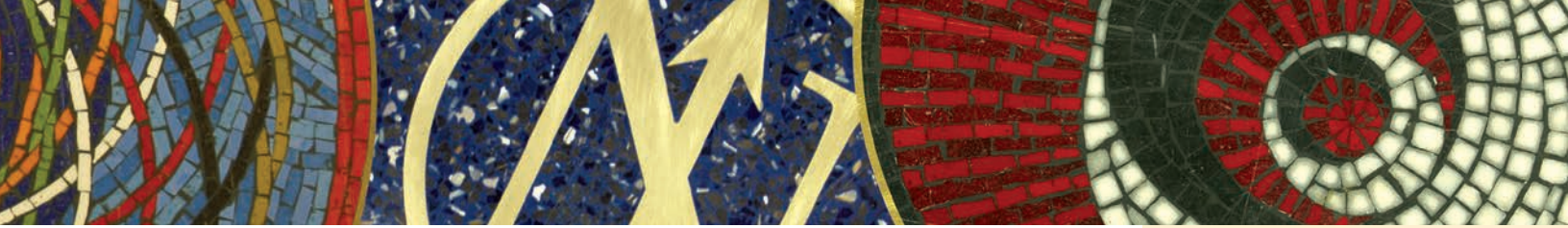
The KCI Intermodal BusinessCentre is an 800-acre master planned business park located on the KCI Airport campus adjacent to the airfield. Phase I of the project comprises 182 acres that will support up to 1.8 million square feet of warehouse/distribution centers, traditional office/warehouses and light manufacturing facilities. Total construction in all phases will be approximately 5.4 million square feet and will include air cargo and air freight facilities adjoining two runways at KCI Airport. KCI Intermodal BusinessCentre offers potential tenants economic incentives such as Foreign Trade Zone and Missouri Enhanced Enterprise Zone designations.



## Repairs Aim To Keep Terminals Comfortable

Work has begun at Kansas City International Airport to replace and repair underground pipelines that supply chilled water for air conditioning of the terminals. A central plant located under the Airport Police building currently pumps chilled water to an extensive network of pipes serving all three terminals. This supply and return system has operated as an efficient alternative to having individual chillers at each of the terminals. However, the steel pipelines were constructed before the opening of KCI, and at nearly 40 years old, have passed their useful life. The lines frequently break and cause terminal shut-downs in the summer, sometimes for many hours, since there is no air-conditioning. To make repairs to the pipe network in the past required digging and breaking up terminal roadways to access these buried pipes. This has caused significant traffic disruption and made for inefficient repair operations.

The new pipelines will remain in the ground under a small portion of roadways but will soon snake up and over the terminals to serve them from their respective rooftops. Also included in the project are special "cured in placed" liners for most of the other underground pipelines. Made of fiberglass, the CIP material will be unfurled inside the pipes and then hardened by flooding them with hot water to cure the resin. The CIP fiberglass is strong enough to hold if and when the aged steel pipes break. The construction began in October and is expected to be finished in April.



## Air Service Update

As 2012 begins, airlines at KCI Airport have announced several changes to their schedules. On March 12th KCI Airport will welcome a new carrier, Alaska Airlines. Alaska will operate a daily nonstop flight between Kansas City and Seattle with convenient connections throughout the Pacific Northwest, British Columbia and Alaska. Also in March, Frontier Airlines will introduce seasonal service to Tampa. Although the flights won't be daily, they will be nonstop and will compliment Southwest Airlines' existing service. In April, United Airlines plans to add an additional nonstop daily flight to Denver. Southwest Airlines will inaugurate its new service to Houston-Hobby Airport in April. Delta Air Lines' June 2012 schedule includes the reinstatement of nonstop flights to New York's JFK, which hasn't seen nonstop service since August 2010. Also in June, AirTran Airways will add an additional flight to Atlanta.

KCI reported that the number of peak-day scheduled aircraft departures for November was 191. Service was offered to 49 nonstop markets during the same month. In fact, there was an average of 37,340 arriving and departing seats available in the Kansas City market each day. Moreover, 850,552 passengers arrived and departed through KCI's gates in November 2011 which is an increase of 2.8 percent from November 2010. Passenger boardings originating at KCI were up 4.2 percent for a total of 428,241 during November. For the year to date, KCI's boardings totaled 4,676,826 - an increase of 2.4 percent from the same period last year. Airport officials estimate that the airport could exceed 10 million passengers served for all of 2011.

## Downtown Airport Continues Record Of Excellence

The Federal Aviation Administration has awarded its Medal of Excellence in its Airport Certification Program to the Charles B. Wheeler Downtown Airport following the 2011 annual inspection. This is the second consecutive year the airport has received this award which reflects its safety record in addition to meeting FAA compliance, performance, training and records criteria.

## Dickens Carolers

The Aviation Department helped spread some holiday cheer at KCI Airport in December with singers and musicians roaming the terminals during the month. The Dickens Carolers, Kansas City's premiere professional Christmas Caroling company, was brought in to stroll through concourses while singing classic holiday songs a cappella. The company's carolers are costumed in beautiful, turn-of-the-century attire and add a relaxing and festive element to holiday travel. The airport has also seen a fair share of volunteer bands, a singing and dancing flash mob, and the occasional lone traveler breaking out in spontaneous seasonal performances to the delight of airport passersby.

## TSA Introduces New Techniques, Technology

TSA recently implemented modified, less invasive checkpoint screening procedures for passengers age 12 and under. These new screening procedures include allowing multiple passes through the walk-through metal detector, advanced imaging technology to clear any alarms and greater use of explosives trace detection technology. Children within the age parameters are also now able to leave their shoes on. The new procedures are intended to reduce, though not eliminate, physical pat-downs of very young passengers that would otherwise have been conducted to resolve alarms. The TSA also recently introduced the "MyTSA" app which provides passengers with 24/7 access to the most commonly asked security questions right on their mobile device. Information such as a prohibited items list and what to expect during screening aim to get travelers through security and onto an aircraft safely and smoothly. To learn more about TSA's policies and procedures, visit [www.tsa.gov](http://www.tsa.gov).

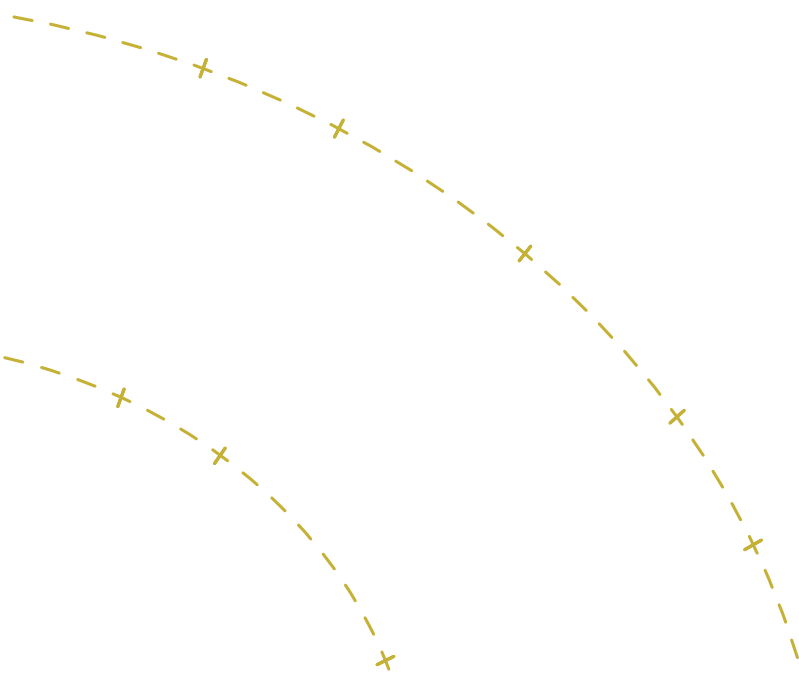




601 Brasilia Avenue  
P.O. Box 20047  
Kansas City, MO 64195-0047

PRSRST STD  
U.S. POSTAGE  
**PAID**  
Kansas City, MO  
Permit No. 924

ADDRESS SERVICE REQUESTED



## Annual Collection Lends A Helping Hand

Employees at the Kansas City Aviation Department have again banded together for the annual food collection to benefit locally-operated Harvesters Community Food Network. The department's employees have donated nonperishable food to the organization for well over 15 years as a way to help feed those in need. All outbuildings and terminals on the KCI Airport campus had collection points as did the Downtown Airport in several areas. The collection happens every year after the holidays since Harvesters' stock is very empty after giving seasonal dinners. The department's collection has grassroots beginnings and remains entirely employee driven.

Harvesters is Kansas City's only food bank and acts as the clearinghouse for the collection and distribution of food and related household products for area residents. Harvesters helps over 620 local, nonprofit agencies including emergency food pantries, children's homes, homes for the mentally disabled and shelters for battered persons. The organization estimates that it feeds 66,000 people in the Kansas City metro area each week. It is a certified member of Feeding America, a nationwide network of more than 200 food banks serving all 50 states.

## Aviation Department Arrivals

The Kansas City Aviation Department salutes its new, transferred and promoted employees...

David Baker - Bus Operator

Wilfred Black - Security Officer, Downtown Airport

Geoffrey Carlson - Security Officer, Downtown Airport

Christopher Cole - Senior Technician, Fleet Maintenance

Jonathan Costa - Bus Operator

Deborah Godfrey - Security Officer

Russell Johnson - Security Officer

Larry Knudson - Security Officer

*This newsletter is printed on 30% post consumer waste paper. Additionally, the paper meets the standards of the Sustainable Forestry Initiative and the Forest Stewardship Council. The "FlyKCI.com" newsletter is the official publication of the Kansas City Aviation Department and includes developments at Kansas City International Airport and at Charles B. Wheeler Downtown Airport.*

*Editorial comments may be sent to [kathleen.hefner@kcmo.org](mailto:kathleen.hefner@kcmo.org).*

*Follow both airports on Twitter and Facebook...*

*<http://www.facebook.com/KClairport> - <http://www.facebook.com/MKCAirport>*

*<http://www.twitter.com/KClairport>*

