



**you can get there from here.**

## Recycling Program Continues Reach

What started a few years ago as a simple collection of used office paper has now become a campus-wide recycling movement at Kansas City International Airport. Over time, employees at the airport have regularly collected typical trash items for recycling rebates such as newspapers, magazines, soda cans and plastic bottles. With the program becoming a growing success, the effort has reached top-of-mind status as employees are now on the lookout for new ways to keep waste from landfills and a little green in the program's budget.

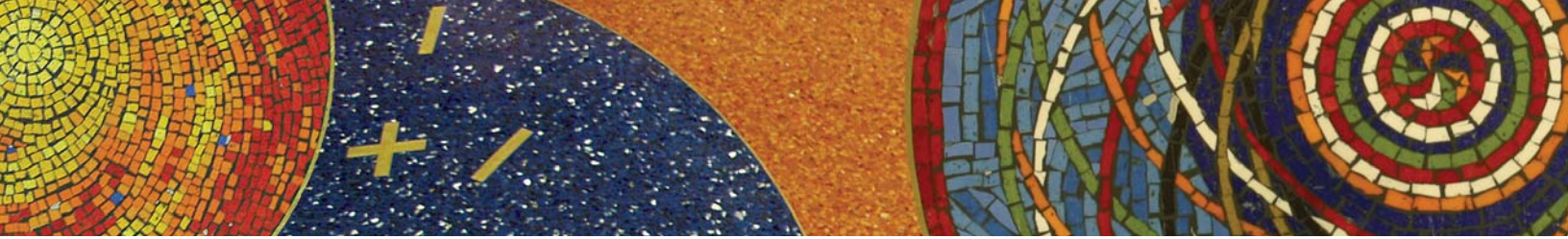


Maintenance divisions, for example, are looking beyond the obvious for items that can be reused on-airport or recycled for another role. They have found that the copper components of spent airfield light transformers can be sent in for recycling and cash rebates. Further, the steel and aluminum from the snow removal "brooms" are also accepted for recycling.

More recently, lane stanchions from airline ticket counters were removed to make room for new carpeting. The brass inside the stanchions qualified for a recycling rebate totalling nearly \$1,700, and the old carpet from that project was recycled as well. Another project involved stockpiled concrete rubble from an earlier apron rehabilitation that was later used for soil stabilization under the new field maintenance storage facility.



Used airport concrete barriers have found a new life after being sold to a private firm for temporary retaining walls. Employees also continue to keep an eye out for scrap metal from other finished maintenance projects. Airport staff are literally thinking outside the box by recycling more than just cardboard and looking at all practices for renewal potential.



## Service Station Renovations Will Add Space And Products

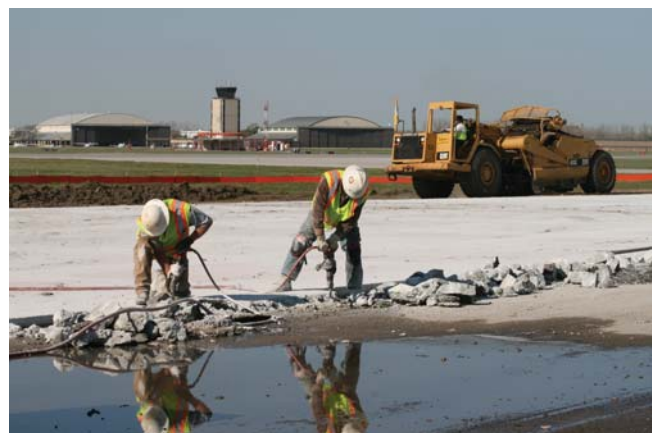
KCI Airport travelers will soon enjoy improvements being made to the current on-airport Conoco Service Station. The \$1.2 million project will expand the existing 560 square foot facility to a 2,092 square foot modern convenience store offering a larger array of food, beverage and retail products. Additionally, a new canopy with a 10 fueling pump configuration will ease the traffic flow. However, the facility will retain its three existing maintenance bays to continue to offering vehicle inspections, maintenance and repair services. The facility's customer and vehicle servicing parking area will be increased from approximately 40,000 square feet to 69,881 square feet. Construction is scheduled to commence shortly after issuance of City of Kansas City, Missouri permits with an anticipated completion date in the first quarter of 2010. The new convenience store and vehicle service facility will operate under the Phillips 66 brand name and is owned by Kathy Crum of KCI Car Care Centers, Inc.

## Social Media Becoming Valuable Travel Companion

In recent months, the Aviation Department has been steadily building a following of travelers in the popular world of social media. Using Facebook™, Twitter™ and YouTube™, KCI Airport in particular is able to have a real-time, personal dialog with travelers. Problems, suggestions and other passenger issues are being heard and can be immediately addressed, if not solved, by simply monitoring public posts. The department is still communicating with travelers via traditional methods such as email, phone, flykci.com and flymkc.com, etc. However, the social media platform is allowing staff to hear additional, frank information for improvements that may have otherwise gone by the wayside. Further, social media gives the airport more ways to send urgent public messages in an extremely rapid method. New flight information, parking issues, construction updates or promotions can be posted for all fans and followers to absorb, forward and add validity. As of this printing, KCI Airport has over 800 followers on Twitter and over 300 fans on Facebook. To view the KCI Facebook and Twitter accounts, visit flykci.com and click on the links at the bottom of the home page. Everyone is invited to follow, become a fan or bookmark the pages.

## Downtown Airport Progresses

Installation of the engineered material arresting system (EMAS) on Runway 1-19 at the Charles B. Wheeler Downtown Airport is now complete and the runway was considered in service on November 12. Remaining construction continues on a taxiway, lighting and final grading around the site. The project to install the EMAS, extend the runway and parallel taxiway 100 ft, and relocate a taxiway should be completed in December. Additionally, the airport accepted its first fuel delivery in November for the self-fueling station. It is now in the process of final calibration and testing of the systems. The station is expected to be operational sometime in December.





## KCI Airport Construction Update

In October, bids were received to remove the buildings, canopies and other surface components of the former rental car facilities. The area holds about 22 various structures that are not candidates for renovations. Work could begin as early as January and should be completed 90 days thereafter.

Several bids were received in late October for a new multi-cell cooling tower that provides the chilled water used to condition the air in three terminals. The existing tower has reached the end of its useful life and the new one will be more efficient and use less water.

The first phase of the Terminal B loop road rehabilitation was recently completed and the contractor has moved to the Phase 2 work area. The first few phases will replace the concrete medians eroded by road salt and include new drainage components and passenger shelters. Foundation components are also complete for three new pedestrian bridges that will connect the top level of the parking garage to the Terminal B roadway at the three stair towers. Presently, travelers must go down a set of stairs from the roadway level to the middle level of the garage.

## Checkpoints Revamped For Faster, Convenient Service

The Aviation Department has reconfigured a security bottleneck in the departure lounge for Delta Air Lines at KCI Airport in Terminal B. In November, a third checkpoint lane was installed at Gates 56-60 in the terminal where a glass wall had existed before. The area had become especially congested for travelers since Northwest Airlines merged with Delta last spring and the carriers began sharing departure space. With three conveyor belts now available to begin the screening process, Transportation Security Administration officials estimate that, approximately 500 passengers are being screened each hour. Before the expansion, about 300 to 400 travelers could be screened each hour.

Southwest Airlines will experience a change in its departure areas in Terminal B as well. The airline currently operates from two, separate departure lounges: one serving Gates 31-35 and the other serving Gates 37-39. As a result, sometimes connecting passengers must exit one security area and then re-enter another through a checkpoint. In January that will change with the closure of Gates 31-35. To compensate, the entire area between Gates 37-45 will be an open, combined holdroom for Southwest flights with four security lanes. As a result, some of Southwest's connecting passengers can then avoid going through security twice in one trip.

## Air Service By The Numbers

Performance measures for KCI Airport in September 2009, the latest available period, show...

185 daily departures

19,095 daily seats

399,291 passenger enplanements

393,242 passenger deplanements

37 of the top 50 cities are served with nonstop flights

36 airline gates are being utilized

The 2009 calendar year remains on pace for 9.7 million total passengers and has a chance to surpass 2004 (9,747,171) and 2005 (9,735,617). If attained, 2009 will finish as the 11th busiest year on record in KCI's 38-year history.

Downtown Airport figures show 6,360 aircraft operations for September 2009 and 45,673 operations for the year to date.



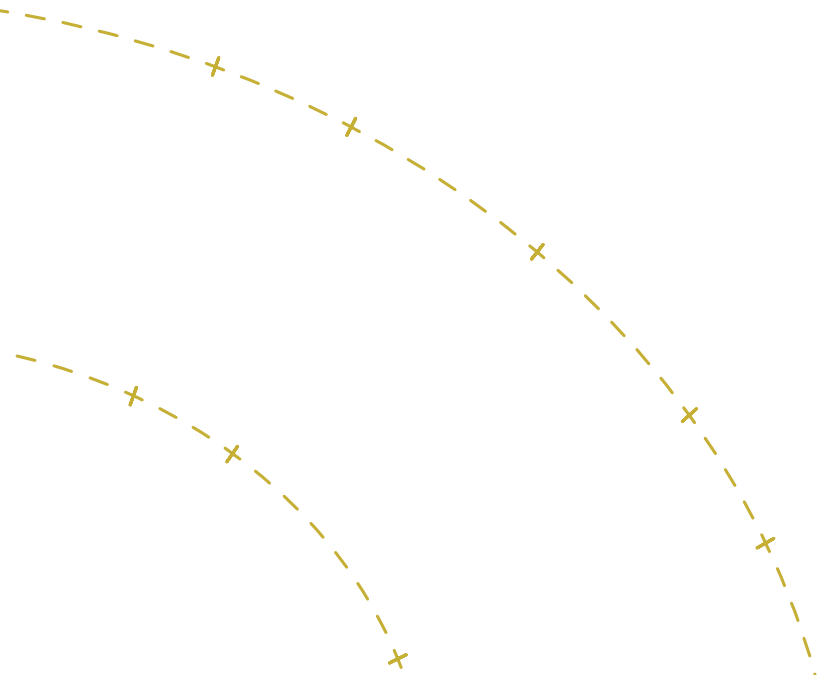


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## Security Measures Continue To Evolve

This winter, the Transportation Security Administration continues public education efforts to make the security screening process at airports as smooth as possible. For example, the agency is reminding travelers to place their shoes directly on the conveyor belts to screen them more quickly and effectively. Additionally, the "3-1-1" liquid rule remains in effect, so liquid filled items such as snow globes and numerous food items - - sauces, jams, wine, etc. must still be packed in checked luggage. The TSA is also continuing the Secure Flight program. Secure Flight is a behind the scenes program that streamlines the watch list matching process. It is improving the travel experience for all passengers, including those who have been misidentified in the past. For a complete list of prohibited items, travel tips and the latest in official security news, visit [www.tsa.gov](http://www.tsa.gov).

*The "FlyKCI.com" newsletter is the official publication of the Kansas City Aviation Department and includes developments at both Kansas City International Airport and at Charles B. Wheeler Downtown Airport. Editorial comments may be directed to [kathleen\\_hefner@kcmo.org](mailto:kathleen_hefner@kcmo.org).*



*This newsletter is printed on 30% post consumer waste paper. Additionally, the paper meets the standards of the Sustainable Forestry Initiative and the Forest Stewardship Council.*

## Aviation Exhibit Successful

Downtown Airport and Marketing division staff teamed up in October to exhibit the airport at the National Business Aviation Association trade show in Florida. The objective was to update the general aviation industry on Downtown Airport's hangar project, the Hangar 10 private project, safety improvements, and to generate increased usage and tenancy. The airport's presence yielded two articles in the show's daily publications, published by Business & Commercial Aviation and Flight International.

NBAA Show statistics...

Representatives from all 50 U.S. states, 86 countries and six continents attended the conference.

New education sessions for entrepreneurs who rely on light business airplanes had wide acceptance and overflowing attendance.

There were 22,920 total attendees and 1,075 exhibitors.